

# WARRANTY INFORMATION

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## AIRVOLUTION<sup>D</sup>/AIRVOLUTION<sup>D3</sup>

### **50,000-Hour Non-Prorated Warranty / 3-Year Warranty Labor (standard for AirVolution-D and AirVolution-D3 and only comes with digital touchpad remote)**

#### **What does the 50,000 hour warranty cover?**

This warranty covers any part or component of the AirVolution-D shipped by MacroAir that is found to contain a manufacturing defect. MacroAir will repair or replace such part, component, or the entire fan free of charge.

#### **How Long Does the Coverage Last?**

This warranty covers the entire AirVolution-D fan and all its component parts for 50,000 hours of running time.

#### **Do I Need to Pay Shipping, Removal and Re-Installation Costs?**

You do NOT need to pay shipping, removal and installation costs if your AirVolution-D needs to be repaired or replaced due to a manufacturing defect within three years of the original purchase, and you will be reimbursed for those costs, upon approval of such costs by MacroAir. After three years, this warranty is still in full effect for the remainder of the 50,000 hours, but it just does not cover your cost to ship the fan to MacroAir, or removal or re-installation of the fan.

#### **What is NOT covered under this warranty?**

This warranty will not cover repairs or replacements caused by installation, operation or storage of the fan that is outside the specifications and limitations contained in the AirVolution-D installation and operation instructions.

### **Reduced 12-Year Prorated Warranty (only available as a deduct for AirVolution-D3)**

Any Warranted Items repaired or replaced pursuant to this Warranty will be warranted for the remaining portion of the original Warranty subject to all the terms thereof. MacroAir shall not be responsible for any charges for testing, checking, removal or installation of Warranted Items not authorized in writing by MacroAir personnel or performed by an authorized MacroAir Customer Service Engineer or Agent.

**Limitation Of Liability:** The remedies of the End-User set forth herein are exclusive and are the sole remedies for any failure of MacroAir to comply with its obligations hereunder. In no event shall MacroAir be liable in contract, in tort (including negligence or strict liability) or otherwise for damage to property or equipment other than the Products, including loss of profits or revenue, loss of use of Products, cost of capital, claims of customers of the End-User or any special, indirect, incidental or consequential damages whatsoever. The total cumulative liability of MacroAir hereunder whether the claims are based in contract (including indemnity), in tort (including negligence or strict liability) or otherwise, shall not exceed the price of the Product on which such liability is based. MacroAir shall not be responsible for failure to provide service or parts due to causes beyond MacroAir's reasonable control.

**End-User's Obligations:** In order to receive the benefits of this Warranty, the End-User must use the Product in a normal way; follow the Product's Installation and Owners Manuals; and protect against further damage to the Product if there is a covered defect.

**Other Limitations:** MacroAir's obligations under this Warranty are expressly conditioned upon receipt by MacroAir of all payments due to it (including interest charges, if any). During such time as MacroAir has not received payment of any amount due to it for the Product, in accordance with the contract terms under which the Product is sold, MacroAir shall have no obligation under this Warranty. Also during such time, the period of this Warranty shall continue to run and the expiration of this Warranty shall not be extended upon payment of any overdue or unpaid amounts.

**Costs Not Related To Warranty:** The End-User shall be invoiced for, and shall pay for, all services not expressly provided for by the terms of this Warranty, including without limitation, site calls involving an inspection that determines no corrective maintenance is required. Any costs for replacement equipment, installation, materials, freight charges, travel expenses or labor of MacroAir representatives outside the terms of this Warranty will be borne by the End-User.

**Obtaining Warranty Service:** Call MacroAir Technologies Inc., Customer Service Department at 909.890.2270. MacroAir will not accept any product for return, credit or exchange unless expressly authorized by MacroAir in writing and delivered FOB MacroAir factory with proper Return Authorization Number attached to the product.